Prime Bank

Procurement Division

Ref: Prime/HO/PD/IT/727 **Date: November 19, 2026**

Sub: Request for Quotation (RFQ) for Procurement of SQLyog Ultimate, MobaXterm Professional & Quest Toad for Oracle DBA Plus w/AI License for Prime Bank PLC.

Dear Sir,

Prime Bank PLC wants to purchase enterprise software subscriptions for the following tools:

1. MobaXterm Professional Edition
2. Quest® Toad® for Oracle DBA Plus w/AI
3. SQLyog Ultimate

In this connection, Prime Bank PLC. invites proposals from reputed vendors for the captioned subject. For this purpose, we invite you to submit your technical and financial offers, along with other relevant information, on your company letterhead.

Scope of Requirement:

Vendors must quote for genuine, brand-new, manufacturer-authorized commercial licenses adhering strictly to the specifications outlined below.

Item No.	Description / Software Name	Edition / Tier	Subscription Duration	Quantity (Licenses)
1	**MobaXterm Professional Edition**	Professional / Enterprise	1,2,3 Years	5 Users
2	**Quest® Toad® for Oracle DBA Plus w/AI**	DBA Plus w/AI Edition	1,2,3 Years	2 Users
3	**SQLyog Ultimate**	Ultimate	1,2,3 Years	2 Users

Technical /Licensing Requirements

- **Authorization:** Bidders must be authorized resellers, distributors, or partners of the respective software manufacturers. Proof of authorization may be requested.
- **License Type:** Commercial/Corporate subscription licenses registered directly to the Purchaser's organization name.
- **Support & Updates:** Licenses must include official manufacturer technical support, maintenance, and all minor/major version upgrades released during the 3-year subscription term.

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- **Delivery Method:** Electronic Software Delivery (ESD) via email/license portal, including activation keys and official download links.

RFQ Terms & Conditions and Instructions to the Bidders

1	**RFQ Reference No.**	**Prime/HO/PD/IT/727**
2	**Name of the Work/Services**	MobaXterm Professional Edition, Quest® Toad® for Oracle DBA Plus w/AI, SQLyog Ultimate.
3	**Place of Work**	IT Division, Prime Bank Head Office
4	**RFQ submission place**	Head of Procurement Division Prime Bank PLC, Prime View, 3rd floor, Plot -SE (F)7, Bir Uttam Mir Shawkat Sharak, Gulshan Avenue, Gulshan, Dhaka-1212, Bangladesh
5	**RFQ Submission Date and Time**	**December 06, 2026 (Sunday); Time: 3 pm**
6	**Contact Person for Technical issues**	Md. Rezvi Hossain, Designation-FAVP, Email: rezvi.hossain@primebank.com.bd, Cell no.: 01962425423
7	**Written offer**	The complete proposal/offer must be written clearly on the Company Letterhead Pad, duly signed and sealed with the date by the authorized representative of the Company. The quoted Price must be in figures and words. There should not be any cutting/ erasing/ overwriting in the bid documents
8	**Delivery Timeline**	Within seven (07) working days from the issuance of PO.
9	**Inclusive Price/cost**	Quoted price must include delivery and installation cost, VAT, Taxes & all other duties, fees/charges as applicable. VAT & Taxes will be deducted from the bill as per Govt. rules.
10	**Payment Terms**	Payment will be made in local currency via account transfer or pay order upon enabling the subscription or license.
11	**Rights of Prime Bank**	Prime Bank PLC. reserves the right to accept/ cancel/ reject any or all offers without assigning any reason. Prime Bank is not obliged to purchase the lowest offer or any offer at all. Prime Bank reserves the right to share the Bidder's response to this RFQ with its advisors and concerned Business Units. Prime Bank reserves the right to conduct negotiations with one or more Bidder and/ or accept the Bid without any reason.
12	**Manipulation and Action**	Manipulation or any kind of unusual approach or failure to submit the proposal/offer within the stipulated time frame will be treated as "Disqualification" to attend the bidding.
13	**Incomplete Bid**	The bid will be automatically canceled if the requisite terms & conditions are not fulfilled.
14	**Seal Bid**	All the envelopes shall be properly sealed and signed. Bids without seal and sign will not be considered. Prime Bank PLC. reserves the right to reject or accept any or all the bids without showing any reasons.

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15	**Documents**	Valid Registration/ownership document, up-to-date VAT & TIN certificate, up-to-date Trade License, and up-to-date Bank Solvency Certificate. Distributorship or Sole Distributorship certificate.
16	**Bid Price**	Bid prices must be quoted in BDT. The payment will also be made in BDT.

Information Datasheet of bidder:

	Name of the Company	:	
	Usual Mailing Address	:	
	Year of Establishment/Incorporation	:	
	Number of years in operation	:	
	Name with phone numbers of Key person (Chairman/Managing Director/other)	:	
	Name, Designation with the phone number of the contact person	:	
	VAT Registration No.	:	
	TIN	:	
	Name & location of Regional Offices with phone numbers	:	
	Company Profile: Give a brief description of your company preferably in 100 words	:	
	List of clients having work-order in same	:	
	Name of Client (s)		Address with contact number

Eligibility requirement for Bidders

The bidder must respond to the required eligibility criteria in the tabular format according to Table 1.1. Particular eligibility criteria can be fulfilled by presenting the related documents demonstrating the eligibility. The reference (page number and section number) of the presented document must be mentioned in the response column.

Table 1.1: Response Format of the Bidder to Eligibility Criteria

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Item	Eligibility Criterion	Required Response of the bidder (Should submit required documents with the bid in support of the response)	Compliant	Non-compliant	Remarks
1.	The bidder should be a legal entity and a registered company that has not been prohibited by Bangladeshi or international court(s) to enter contracts. Should have at **least 3 years** of experience in the relevant business.	• Certificate of Incorporation • Declaration of legal compliance • Documentary evidence of 3+ years in relevant business			
2.	The bidder must have a **registered or representative office in Dhaka**, equipped with a support/service cell staffed by qualified technical personnel.	• Proof of office address (not floating/home) • List and resumes of support personnel			
3.	The bidder must be compliant with the **Bangladesh Income Tax Department**.	• Valid Income Tax Certificate • Latest Tax Return Submission Proof • VAT Registration Certificate			
4.	The bidder must have **ongoing AMC agreements with at least two (02)** organizations, preferably in the banking sector.	• Copies of AMC agreements or client references			
5.	The bidder must hold manufacturer authorization on this bid for the items that are not produced by the bidder itself but offered in the bid	The bidder must submit such an authorization letter from the original manufacturer.			
6.	All submitted documents must be **serially numbered, indexed**, and **signed**.	• Submission of a document index • Serial page numbering • Signature on each page			
7.	The bidder must have **3 years of experience in IT-related projects.**	• Work Orders or Client Certificates for similar solutions			

(Enclose necessary documentary proof)

Note: This should be in the letter head pad of the bidder and duly signed as per this format.

I/we solely declare that the statements made above are correct. I/We agree that any misstatement made by

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Item	Eligibility Criterion	Required Response of the bidder (Should submit required documents with the bid in support of the response)	Compliant	Non-compliant	Remarks
us, if detected later on, shall render our application unacceptable to the Bank. (Signature) (Name & designation of Authorized Signatory) (Name & Address of the Bidder with Seal)					

Payment & Security

- The vendor may issue a single work order or in phases. The vendor may submit a bill/invoice after work completion and the bank will make payment accordingly.
- While making payment, VAT & Income Tax will be deducted at source as per Govt. ru

FINANCIAL PROPOSAL

Item No.	Description / Software/Tools Name	Edition / Tier	Subscription /License Duration	Quantity (Licenses)	Unit Price with VAT, AIT & Others	Price (Year-1) with VAT, AIT & Others	Price (Year-2) with VAT, AIT & Others	Price (Year-3) with VAT, AIT & Others
1	**MobaXterm Professional Edition**	Professional / Enterprise	1,2,3 Years	5 Users				
2	**Quest® Toad® for Oracle DBA Plus w/AI**	DBA Plus w/AI Edition	1,2,3 Years	2 Users				
3	**SQLyog Ultimate**	Ultimate	1,2,3 Years	2 Users				
Grand total including VAT, AIT & Other Charges:								
In Words including VAT & AIT (Total Price for 1 Year): In Words including VAT & AIT (Total Price for 2 Years): In Words including VAT & AIT (Total Price for 3 Years):								

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RFQ Preparation: The participant company must submit the offer in two separate envelopes. Each envelope should contain one hard copy & one soft copy (In a Flash Drive) of the Technical & Financial offers respectively. The two envelopes must be covered in a 3rd large envelope. All the envelopes will contain the full name and address of the participant company. The envelopes should be sealed & signed properly.

RFQ Submission Address:

Head of Procurement Division

Prime Bank PLC, Prime View Dispatch (Semi-Basement), Plot-SE(F)7, Bir Uttam Mir Shawkat Sharak, Gulshan-1, Dhaka-1212

RFQ process Contact : Partha Sarathi Bairagi, Cell: 01730781194

Technical Clarification Contact: Md. Rezvi Hossain, Designation-FAVP, Cell no.: 01962425423

After going through the terms & conditions, please submit the proposal as per the format mentioned above in your company's letterhead pad duly signed by an authorized representative of your company. RFQ documents shall be dropped in the Tender Box on **December 06, 2026 (Sunday); Time: 3 pm.** No RFQ shall be entertained after the specified time and date. No RFQ document will be received by mail.

The Authority reserves the right to modify the terms and conditions as mentioned above, accept or reject any or all of the proposals, or divide the works amongst the participants without assigning any reason whatsoever.

Thanking You.

19.11.26

Head of Procurement Division

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