

Alternative Delivery Channel

Schedule of Charges for Alternative Delivery Channel Related Services

Debit Card Related Fees & Charges

Particulars of Schedule of Charges				
Card Products	Charges			
	Annual Fee	Re-Issuance Fee*	Paperless PIN	Renewal Fee
Debit Card* (Local/Dual)	BDT 600.00	BDT 300.00	Free	Free
Debit Card* (Foreign Currency)	USD 5.00	USD 2.50	Free	Free

* Notes:

- Annual Fee will be applicable for active, new issuance and undelivered Debit Cards.
- Unrealized Annual Fee will be realized before closure of such Debit Cards.
- Debit Cardholders are advised to set or change their PIN (Paperless PIN) via Prime Bank's Internet Banking Platform: MyPrime or Interactive Voice Response (IVR) System by calling our 24/7 Contact Center at 16218.
- In the event of re-issuance of Paper-Based PIN upon customer's request, Re-Issuance Fee will be applicable.
- Annual Fee for Agent Banking customers will be as per the latest Schedule of Charges of Prime Bank Agent Banking.

ATM Related Charges

Row Labels	Dual Currency Debit Cards	Foreign Currency Debit Cards	Local Currency Debit Cards
Cash Withdrawal			
Prime Bank ATM	Free	Not Applicable	Free
Other Bank ATM: NPSB (For first 5 transactions each month)	BDT 15.00	Not Applicable	BDT 15.00
Other Bank ATM: NPSB (From 6 th & onwards transactions each month)	BDT 30.00	Not Applicable	BDT 30.00
Other Bank ATM: IPS (Domestic)	BDT 25.00	Not Applicable	BDT 25.00
Other Bank ATM: IPS (International)	BDT 250.00	USD 2.50	Not Applicable
Balance Inquiry			
Prime Bank ATM	Free	Free	Free
Other Bank ATM: NPSB	BDT 5.00	Not Applicable	BDT 5.00
Other Bank ATM: IPS (Domestic)	BDT 5.00	Not Applicable	BDT 5.00
Mini Statement			
Prime Bank ATM	Free	Free	Free
Other Bank ATM: NPSB	BDT 5.00	Not Applicable	BDT 5.00

*ATM Video Footage Retrieval Fee for Prime Bank Debit Cards is BDT 1,500 & For Other Bank Cards is BDT 2,500

MyPrime: Prime Bank's Internet Banking Related Charges

Particulars	Amount
Account Related Transaction Services	Free
Account Related Products & Services	As per latest Consumer Banking Schedule of Charges
Card Related Transaction Services	As per latest Schedule of Charges of Credit Cards

Note:

- 15% VAT will be applicable on all fees and charges.
- This schedule of charge is effective from July 01, 2025.