



**ATM Services & Alternative Delivery Channel
Schedule of Charges for Alternative Services for all SB, CD & SND A/C(s)**

Particulars of Schedule of Charges						
Card Product	Services					
	Annual Charge	Cancellation Charge	Re-Issue Charge	Re-PIN Charge	Renewal Card	Internet Banking (ALTITUDE)
Mastercard Debit Card*	Tk. 500.00	Tk. 500.00	Tk. 300.00	Tk. 300.00	Free	Free
JCB Debit Card*	Tk. 500.00	Tk. 500.00	Tk. 300.00	Tk. 300.00	Free	
SMS Alert Fee	Tk. 200.00					

*Debit card charges applicable for active, new issuance and undelivered cards.

ATM Transaction Fees for NPSB network

- Tk. 15.00 will be deducted from customer account for each financial transaction.
- Tk. 5.00 will be charged to the customer for each balance enquiry.
- Tk. 5.00 will be charged to the customer for each mini statement.

ATM Transaction Fees other than NPSB network

- Tk. 150.00 will be deducted from customer account for each financial transaction.
- Tk. 30.00 will be charged to the customer for each balance enquiry.
- Tk. 30.00 will be charged to the customer for each mini statement.

Note:

VAT is applicable @ 15% on fees and charges.

Updated on July 28, 2021