



Prime Bank Limited

a bank with a difference

Facility Management Division

Prime/FMD/2019/TTL/ 1184

Sep 30, 2019

Sub: Request for price proposal submission of 03 (Three) units Through The Wall (TTW) type ATMs for Prime Bank Ltd.

Dear Sir,

Please be informed that Prime Bank Limited intends to purchase 03 (Three) units Through The Wall (TTW) type ATMs. For this purpose, you are requested to submit financial offer along with technical specifications in your letterhead pad as per following format:

Product: Desktop PC.

Item Description	Unit Price in BDT (inclusive VAT)	Qty	Total Price in BDT (inclusive VAT)	Remarks
Through The Wall (TTW) type ATMs		03 (Three)		

Terms & Conditions:

1. Delivery & Installation:

- The supplier will deliver & install the products to the Bank's selected location (anywhere in the country) as and when required. No additional cost will be paid by the bank for transportation.
- In case of supplying inferior quality/defective goods; any change imposed by Prime Bank must be entertained.

2. Payment: Payment will be made within 30 (Thirty) days from bill receipt and payment will be made as per the following manner:

- 90% of the unit price will be paid after satisfactory installation of the equipment & subsequent certification of IT division/concerned users.
- Remaining 10% of the unit price will be paid after 06 (Six) months satisfactory operation of the equipment.
- The quoted amount must be included VAT but excluded from any kind of TAX. Bank will deduct VAT & AIT as per govt. rules.**

3. Support Level: The Supplier shall provide immediate response either by phone, e-mail or in person to any of the Purchaser's queries related to support and service.

4. Validity of the Rate: The quoted rate and other terms and conditions should cover for at least a period of 06(Six) months from the submission date of RFQ.

5. Paper & Documents: The supplier has to submit the following paper & documents:

- Valid Registration/ownership document, VAT & TIN certificate, up-to-date Trade License, and up-to-date Bank Solvency Certificate.
- Distributorship or Sole Distributorship certificate.
- Copies of work-orders and performance certificates of executing same work with different commercial Bank or Multi National Companies.



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6. Technical specification: Technical specification is given below at Table 'A'. Bidder's response will be filled up by participant companies.

Table A: Specification of Through the Wall (TTW) ATM:

S/N	Required Features and Specifications	Requirement
1.	Brand	Any renowned brand
2.	Model: • Through the Wall (TTW)	Please specify
3.	Country of origin-	Please specify
4.	Country of manufacture and shipment	Please specify
5.	<u>Specification:</u> Hardware/devices should be compatible for next 5 years	Please specify (Ram minimum 4GB, processor minimum Core i5 with maximum speed and 1TB HDD)
	Operation system which will be updated in timely manner at vendor cost.	(Minimum Windows 10 but newer version must be upgradable for the next 5 years on the same hardware)
	Security Solution which covers but not limited to - a) Anti-Virus b) Anti-malware solution c) Application level security d) Terminal level security Application Software	Please specify
	Remote management solution (optional)	Please specify
6.	Functionality	<ul style="list-style-type: none"> • Cash Withdrawal • Balance Inquiry • Fund Transfer • PIN Change • Utility Bill Payments • Mini Statement • Credit card bill payment • Card less transaction • QR code Support • Mobile Top-Up • Consumer Slip Printing • Capability to read Visa/MasterCard/JCB/CUP and other Chip Card • Customized option i.e. checkbook request, Numeric static Data Change Request etc.- • Please specify, if any additional functionality.

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6. Technical specification: Technical specification is given below at Table 'A'. Bidder's response will be filled up by participant companies.

Table A: Specification of Desktop PC:

S/N	Required Features and Specifications	Requirement
1.	Brand	Any renowned brand
2.	Model: <ul style="list-style-type: none"> • Lobby • Through the Wall (TTW) 	Please specify
3.	Country of origin-	Please specify
4.	Country of manufacture and shipment	Please specify
5.	<u>Specification:</u> Hardware/devices should be compatible for next 5 years	Please specify (Ram minimum 4GB, processor minimum Core i5 with maximum speed and 1TB HDD)
	Operation system which will be updated in timely manner at vendor cost.	(Minimum Windows 10 but newer version must be upgradable for the next 5 years on the same hardware)
	Security Solution which covers but not limited to - <ul style="list-style-type: none"> a) Anti-Virus b) Anti-malware solution c) Application level security d) Terminal level security 	Please specify
	Application Software	
	Remote management solution (optional)	Please specify
6.	Functionality	<ul style="list-style-type: none"> • Cash Withdrawal • Balance Inquiry • Fund Transfer • PIN Change • Utility Bill Payments • Mini Statement • Credit card bill payment • Card less transaction • QR code Support • Mobile Top-Up • Consumer Slip Printing • Capability to read Visa/MasterCard/JCB/CUP and other Chip Card • Customized option i.e. checkbook request, Numeric static Data Change Request etc.- • Please specify, if any additional functionality.





S/N	Required Features and Specifications	Requirement
7.	Card Reader Features	<ul style="list-style-type: none"> Motorized Card Reader and writer. Support Magnetic & Chip Cards, Track 1, 2, 3 EMV compliance Locked Card Capture Bin Advanced Anti-Skimming device, PIN Shield Anti-Card Manipulation Slot (3D) Card Return On Power Failure (CROPF) Support Please specify, if any additional feature.
8.	EMV Certification	Please specify and submit L1, L2 certification document.
9.	PCI DSS , PA DSS compatibility & certification	Please specify and submit certification related document.
10.	Anti-Skimming Solution Features and PIN shield	Advanced Anti-Skimming device, PIN Shield Anti-Card Manipulation Slot (3D)
11.	Display: <ul style="list-style-type: none"> Type (Color LCD/LED) Display Privacy Filter Touch Screen Function Display keys (FDK) with Braille Operator Interface Front Access Customer Awareness Mirror 	Please specify. (display size minimum 15 inch)
12.	Biometric fingerprint reader support	Please specify
13.	NFC support	Please specify
14.	Voice guidance features with speaker	Please specify
15.	Communication	<ul style="list-style-type: none"> TCP/IP, GSM and V-SAT network
16.	Protocol	<ul style="list-style-type: none"> NDC/NDC+,DDC, ISO 8583
17.	Camera features (front , cash shutter and additional)	Please specify with event capture details (Minimum 2 cameras to Capture Customer Storage face and deposit entry)
18.	Encrypted PIN PAD (EPP) Features	Please specify and submit relevant document. (Minimum latest EPP version and must be upgradable for the next 5 years on the same hardware)
19.	Encryption	3DES with Encryption/ verification/ validation software
20.	Cassette Features (4 + additional 4, minimum)	<ul style="list-style-type: none"> 4 denomination 4 Cassettes with key lock and standard technology for 100% Note forwarding inside the cassettes. Separate Reject & Retract bin with key lock. Anti-overfill cassette capacity and size as per Bangladesh taka standard Unit Cassette capacity minimum 2500 notes (preferable more)
21.	Dispense Function/Method	Please specify(Withdraw minimum 40 notes)
22.	Receipt Printer Features (thermal & graphic support)	Please specify
23.	Journal Printer Features	Please specify
24.	Electronic Journal Log Features(electronic	Please specify



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S/N	Required Features and Specifications	Requirement
	data save in HDD)	
25.	Safe Lock and other security Features	<ul style="list-style-type: none">• UL291 or similar standard• Dual Combination Digital/Mechanical Lock Please specify
26.	Terminal side end user maintenance interface	Please specify
27.	Supported diagnostic tools and the nature of possible diagnoses with the tools (remotely)	Please specify
28.	Physical Dimensions	<ul style="list-style-type: none">• Operating Temperature: +5°C to +40 °C• Humidity: +40 to +100% Non-condensing• Operation voltage AC 100v-240v, 50/60 Hz standard (less power consumption preferable)• Compatible standard height, weight and depth
29.	All kind of certification and compliance must be updated by vendor own cost time to time as when require like PCI-DSS, PA-DSS, EMV, EPP and Payment schemes	Required
30.	Terminal Integration feature with SIEM	Please specify
31.	After 5 years of completion, vendor should share the plan for extended 3 years' service level AMC	Separate offer
32.	Optional Item	RFID Card reader, Bar code reader (1D/2D), Biometric, NFC, 1KV UPS, Customizable ATM color with PBL logo.

7. After going through the terms & conditions, if you are interested to participate in the bidding process then submit proposal as per format mentioned above in your company's letterhead pad duly signed by authorized representative of your company. The proposals must be submitted on 07.10.2019 by 03:00 pm at the following address and no quotations shall be accepted after this time period.

Address:

Prime Bank Limited
Facility Management Division,
29, Rajuk Avenue, Sarkar Mansion, 2nd Floor, Dhaka 1000

Contact Personnel : Md. Rashidul Hasan, Cell: 01730791544
Technical Clarification Contact: Abdullah Al Shams, SO, Cell: 01713279703

8. The Authority reserves the right to modify the terms and conditions as mentioned above, accept or reject any or all of the proposals or may divide the work amongst the participants without assigning any reason whatsoever.

Thanking you.

Md. Rashidul Hasan
Senior Officer

Md. Mahfuzur Rahman
Assistant Vice President