

Sub: Request for price proposal submission of Head Phones for Call Center.

Dear Sir,

Please be informed that Prime Bank Limited intends to purchase Head Phones for Call Center. For this purpose, you are requested to submit financial offer along with technical specifications in your letterhead pad as per following format:

Product: Head Phones.

Item Description	Unit Price in BDT (inclusive VAT)	Qty	Total Price in BDT (inclusive VAT)	Remarks
Head Phones		30 (Fifteen)		

Terms & Conditions:

1. Delivery & Installation:

- The supplier will deliver & install the products to the Bank's selected location (anywhere in the country) as and when required. No additional cost will be paid by the bank for transportation.
- In case of supplying inferior quality/defective goods; any change imposed by Prime Bank must be entertained.

2. Payment: Payment will be made within 30 (Thirty) days from bill receipt and payment will be made as per the following manner:

- 90% of the unit price will be paid after satisfactory installation of the equipment & subsequent certification of IT division/concerned users.
- Remaining 10% of the unit price will be paid after 06 (Six) months satisfactory operation of the equipment.
- The quoted amount must be included VAT but excluded from any kind of TAX. Bank will deduct VAT & AIT as per govt. rules.**

3. Warranty: 01 (One) year full warranty. During this period, the vendor shall repair any kind of defects including replacement of any parts at his own cost or replace the equipment, if necessary.

4. Support Level: The Supplier shall provide immediate response either by phone, e-mail or in person to any of the Purchaser's queries related to support and service.

5. Validity of the Rate: The quoted rate and other terms and conditions should cover for at least a period of 06(Six) months from the submission date of RFQ.

6. Paper & Documents: The supplier has to submit the following paper & documents:

- Valid Registration/ownership document, VAT & TIN certificate, up-to-date Trade License, and up-to-date Bank Solvency Certificate.
- Distributorship or Sole Distributorship certificate.
- Copies of work-orders and performance certificates of executing same work with different commercial Bank or Multi National Companies.



Facility Management Division

7. Technical specification: Technical specification is given below at Table 'A'. Bidder's response will be filled up by participant companies.

Table A: Specification of Server:

Specification		Bidder's response
Brand	Plantronics	
Model	HW251N	
Warranty	01 Year full with support & spare parts	
Delivery Time	Preferable from ready stock	

8. After going through the terms & conditions, if you are interested to participate in the bidding process then submit proposal as per format mentioned above in your company's letterhead pad duly signed by authorized representative of your company. The proposals must be submitted on 01.03.2018 by 03:00 pm at the following address and no quotations shall be accepted after this time period.

Address:

Prime Bank Limited
Facility Management Division,
29, Rajuk Avenue, Sarkar Mansion, 2nd Floor, Dhaka 1000
Contact Personnel: Md. Rashidul Hasan, Cell: 01730791544
Md. Mizanur Rahman Chowdhury, Cell: 01766664555

9. The Authority reserves the right to modify the terms and conditions as mentioned above, accept or reject any or all of the proposals or may divide the work amongst the participants without assigning any reason whatsoever.

Thanking you.



Md. Rashidul Hasan
Senior Officer



Md. Mir Murad Ali
Senior Assistant Vice President